

From: [Michelic, George](#)
Subject: Teladoc
Date: Thursday, March 19, 2020 10:26:53 AM
Attachments: [image004.png](#)
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[Teladoc Health COVID-19 Response_031320.pdf](#)

In case you haven't seen this from Trustmark.

Here is the latest on the Covid-19 response from Trustmark

The Coronavirus and Comprehensive Employer-Sponsored Major Medical Benefit Plan Designs

We remain committed to members' health and wellbeing. As the coronavirus continues to spread, we are taking a proactive approach to making sure employers and members receive the best support possible. The exceptional, personal service that you have come to know and expect from us will continue.

Unless we hear from you as noted below, we plan to make the following benefit changes to your self-funded group major medical benefit plan (Trustmark HealthyChoicesSM, Trustmark HealthyEdgeSM or Trustmark Healthy Incentives® plan) administered by Star Marketing & Administration, Inc., with stop-loss coverage provided by Trustmark Life Insurance Company:

- Testing for the coronavirus will be covered 100%, without cost-sharing (no deductible, copay or coinsurance).
- The consult fee for Teladoc® telemedicine services will be \$0. Teladoc provides covered employees and their dependents with access to a U.S. board-certified doctor through the convenience of phone and video consults for non-urgent care. In 2019, Teladoc was ranked #1 in telehealth by J.D. Power.¹
- Early refills of prescription drugs will be allowed to ensure an uninterrupted supply. Some drugs may be prohibited from early refills by federal regulations.

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